

QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business and Management
Qualification No (RQF)	603/4730/2
Unit Name	Thinking Entrepreneurially
Unit Reference	BIE303
No of Credits	10 Credits

Introduction

Prior to attempting this coursework assignment, learners must familiarise themselves with the following policies:

- Centre Specification
 - Can be found at https://qualifi.net/qualifi-level-3-integrated-diploma-in-business-and-management/
- Qualifi Quality Assurance Standards
- Qualifi Quality Policy Statement

Plagiarism and Collusion

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Collusion occurs when two or more learners submit work which is so alike in ideas, content, wording and/or structure that the similarity goes beyond what might have been mere coincidence

Please familiarise yourself on Qualifi's Malpractice and Maladministration policy, where you can find further information

Referencing

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Appendices

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Word Count Policy

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Submission of Assignments

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Marking and grades

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Assignment Question

You need to use practical entrepreneurial contexts to answer the assignment question based on assessment tasks.

Assessment tasks are learning outcomes of the unit associated with Assessment Criteria. Assessment criteria are descriptions of requirements you are expected to meet to demonstrate that a learning Outcome has been achieved. Therefore, you are required to generate sufficient evidence on assessment criteria to meet learning outcomes of the unit within the rules, regulations and standards to achieve credits of the unit.

Task 1 – 450 words

Understand self-analysis in the context of entrepreneurial career

- **1.1:** Define the terms of 'Entrepreneur' and 'Entrepreneurship' briefly.
- **1.2:** Conduct your self-analysis for entrepreneurial abilities by developing a SWOT.

Assessment Criteria

1.1: Define the terms 'Entrepreneur', Entrepreneurship, opportunity assessment and creativity
1.3: Conduct your self-analysis for entrepreneurial abilities
1.4: Identify your strengths and weaknesses using a SWOT analysis

Task 2 – 550 words

Develop critical thinking skills for innovative business ideas and evaluate an entrepreneurial business idea

2.1: Develop a mind map of creative thinking skills and attributes required by entrepreneurs.

2.2: Suppose you are analysing a potential business idea of your own choice to start a new business in future. You need to justify that your business idea is 'innovative' using logical argument and briefly explain the reasoning behind the chosen business idea.

Assessment Criteria

- 2.2: Create a mind map of creative thinking skills and attributes required by entrepreneurs
- 3.1: Justify your business idea to an innovative using logical argument
- 3.2: Explain the reasoning behind the business idea

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Criteria	80+	70	60	50	40	30	0
Content (alignment with assessment criteria)	Extensive evaluation and synthesis of ideas; includes substantial original thinking	Comprehensive critical evaluation and synthesis of ideas; includes coherent original thinking	Adequate evaluation and synthesis of key ideas beyond basic descriptions; includes original thinking	Describes main ideas with evidence of evaluation; includes some original thinking	Describes some of the main ideas but omits some concepts; limited evidence of evaluation; confused original thinking	Largely incomplete description of main issues; misses key concepts; no original thinking	Inadequate information or containing information not relevant to the topic
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Instructor's Comments

Directions:

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Example:

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Range	80-100	70-79	60-69	50-59	40-49	35-39	0-34

Score
50
40
50
40
40

Total Score 220/5 = **44**, **Basic**



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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business and Management
Qualification No (RQF)	603/4730/2
Unit Name	An introduction to the Business Environment
Unit Reference	BM301
No of Credits	10 Credits

Introduction

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Marking and grades

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Assignment Question

You are required to select two business organisations which you are already familiar with or have an interest in, for example through part-time employment, work experience or as customers. The two businesses must contain different ownership, so careful consideration should be given when selecting them. (For example, the contrast might be the ownership that the business operates in; one could be in the sole trading and the other could be in the private limited company. Alternatively, the contrast could be between a business in the private sector and one in the public sector. Ideally, the two businesses chosen should have some similarities but have sufficient differences to allow you to progress well with the assignment.)

You need to use the chosen organisational contexts to write the assignment based on assessment tasks. Assessment tasks are learning outcomes of the unit associated with Assessment Criteria. Assessment criteria are descriptions of requirements you are expected to meet to demonstrate that a learning Outcome has been achieved. Therefore, you are required to generate sufficient evidence on assessment criteria to meet learning outcomes of the unit within the rules, regulations and standards to achieve credits of the unit.

Page 5 of 12

Task 1 – 500 words

Describe the type of business, purpose and ownership of two contrasting businesses and different types of stakeholders whose presence affect the purpose of two organisations

1.1: Write a newspaper article that describes the type of business, purpose and ownership of two contrasting businesses.

1.2: Develop a report that describes the different stakeholders, both internal and external, who can influence the purpose of the two contrasting businesses. In your answer, you should examine the influence of the different stakeholders on businesses, especially in terms of possible conflicts of interest between different parties. It's important to focus on particular issues that illustrate such conflicts.

Assessment Criteria

1.1: Describe two different types of business, and their ownership

1.2: Describe different types of stakeholders whose presence affect the purpose of two organisations.

Page 6 of 12

Task 2 – 500 words

Identify how two different businesses are organised and describe different types of business targets

2.1: Produce a leaflet which describes how two businesses are organised.

In answering this sub section, suppose you could be provided with the organisation charts of the two businesses, and you need to identify the various functional areas that the businesses are organised into. Then, you should be able to compare and contrast the two businesses, in terms of span of control and chain of command and discuss possible reasons for the differences.

2.2: In your leaflet, you need to provide an explanation of how the style of organisation used by each business helps them to fulfill their purposes.

In answering this sub section, suppose you could be provided with copies of mission statements from the two businesses and you should try to find out about how the two businesses organise their strategic planning.

Assessment Criteria

2.1: Identify how two different businesses are organised.

3.1: Describe different types of business targets

Task 3 – Power point presentation with maximum of 10 slides

Describe how political, legal, and social factors affect business.

Prepare a presentation in which you describe how political, legal and social factors are impacting upon the business activities of selected organisations and its stakeholders.

Assessment Criteria

4.1: Describe how political, legal, and social factors affect business.

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Criteria	Score
Content	50
Application of Theory and Literature	40
Knowledge and Understanding	50
Presentation/Writing Skills	40
Referencing	40

Total Score 220/5 = **44**, **Basic**



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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business and Management
Qualification No (RQF)	603/4730/2
Unit Name	Business Resources
Unit Reference	BM302
No of Credits	10 Credits

Introduction

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Assignment Question

Scenario

Suppose you are a senior manager of a large scale organisation of your own choice (not a sole trader or a partnership company) and you are responsible for the functions of integrated Human Resources (HR) and Finance division of the chosen organisation. As a manager, you are expected to recruit a person for a specific job role of your choice, which is vacant recently. You wish to publish an advertisement on the weekend newspaper while calling applications from the qualified persons for this job role.

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Task 1 – 400 words

Identify how human resources are managed

Suppose you need to produce a guide for applicants on the recruitment documentation used within a selected organisation.

1.1: Describe how the organisation selects their employees and recruitment documentation

The guide should use the selected job role as an example and you need to identify all of the stages involved in the process prior to issuing the job advertisement, as well stages involved after the job has been advertised. It's important to follow up with research and collection of various examples of recruitment documents in this context.

1.2: Describe the importance of employability and personal and communication skills when choosing employees for the selected job role in the organisation.

Assessment Criteria

1.1: Describe how organisatiions select their employees and what document are required

1.2: Describe the importance of employability and personal and communication skills when choosing employees in an organisation.

Task 2 – 300 words

Understand the purpose of managing physical and technological resources and identify ways to access different sources of finance

2.1: You are required to produce a leaflet that describes the main physical and technological resources required in the operation of a selected organisation. You should be able to provide justifications for the above classifications as well.

2.2: You need to create a wall chart to describe the sources of internal and external finance for a selected business.

Assessment Criteria

2.1: Describe importance of physical and technological resources required in selecting employees into an organisation3.1: Describe importance of internal and external finances available for a selected company

Page 7 of 12

Task 3 – 300 words

Understand financial statements

You are required to produce a report for the financial director of a selected company that interprets the contents of a trading and profit and loss account and balance sheet for the organisation.

In your report, interpretations should be provided on contents of both documents above and concluding financial position of the organisation while explaining the reasons as well.

Assessment Criteria

4.1: Describe importance of content of financial statements in a selected organisation.

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Criteria	Score
Content	50
Application of Theory and Literature	40
Knowledge and Understanding	50
Presentation/Writing Skills	40
Referencing	40

Total Score 220/5 = **44**, **Basic**



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QUALIFI ASSESSMENT DOCUMENT

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Qualification No (RQF)	603/4730/2
Unit Name	An Introduction to Marketing.
Unit Reference	BM 303
No of Credits	10 Credits

Introduction

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Assignment Question

Scenario

You are employed as a Marketing Manager in a medium size business which is a limited company and has ambitions to expand. The Managing Director (MD) of the organisation is not a marketing professional and does not have a good understanding of the role of marketing in business. He knows from your CV that you have studied marketing principles, and as a result, he is keen to use your understanding and skills to develop a comprehensive marketing plan for the business. At a meeting with the Managing Director, you are asked to complete the following tasks.

Task 1 – 300 words

Your first task is to help the Managing Director understand the role of marketing in business. You need to explain, what marketing is and the role it plays in the achievement of business objectives.

1.1: Using case examples or scenarios, describe and compare how organisations use different types of marketing techniques to achieve their target. In doing so, you are required to focus only on **two** organisations from the **same** industry (E.g. Coca Cola vs. Pepsi).

1.2: Describe organisational constraints often faced by marketing professionals.

Assessment Criteria

- **1.1:** Describe and compare how two organisations use different types of marketing technique to achieve their target.
- **1.2:** Describe the limitations of marketing.

Task 2 – 200 words

2.1: Explain the two types of market research used, quoting examples from real world business scenarios.

Assessment Criteria

2.1: Identify how a selected organisation use marketing research to develop a marketing plan.

Task 3 – 200 words

3.1: Describe the characteristics used for market segmentation and explain why organisations target their group of customers using contextual evidences.

Assessment Criteria

3.1: Describe how and why selected organisation targets their group of customers.

Task 4 – 300 words

4.1: With the use of a medium scale company of your choice, you are required to develop a coherent marketing mix for a brand new product aimed at the target customer group you have identified. The Managing Director would like you to present your proposed marketing mix to them at the next general meeting.

Assessment Criteria

4.1: Describe how a selected organisation develops a coherent marketing mix for a new product.

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Criteria	80+	70	60	50	40	30	0
Content (alignment with assessment criteria)	Extensive evaluation and synthesis of ideas; includes substantial original thinking	Comprehensive critical evaluation and synthesis of ideas; includes coherent original thinking	Adequate evaluation and synthesis of key ideas beyond basic descriptions; includes original thinking	Describes main ideas with evidence of evaluation; includes some original thinking	Describes some of the main ideas but omits some concepts; limited evidence of evaluation; confused original thinking	Largely incomplete description of main issues; misses key concepts; no original thinking	Inadequate information or containing information not relevant to the topic
Application of Theory and Literature	In-depth, detailed and relevant application of theory; expertly integrates literature to support ideas and concept	Clear and relevant application of theory; fully integrates literature to support ideas and concepts	Appropriate application of theory; integrates literature to support ideas and concepts	Adequate application of theory; uses literature to support ideas and concepts	Limited application of theory; refers to literature but may not use it consistently	Confused application of theory; does not use literature for support	Little or no evidence of application of theory and relevant literature
Knowledge and Understanding	Extensive depth of understanding and exploration beyond key principles and concepts	Comprehensive knowledge and depth of understanding key principles and concepts	Sound understanding of principles and concepts	Basic Knowledge and understanding of key concepts and principles	Limited and superficial knowledge and understanding of key concepts and principles	Confused or inadequate knowledge and understanding of key concepts and principles	Little or no evidence of knowledge or understanding of key concepts and principles
Presentation and Writing Skills	Logical, coherent and polished presentation exceeding expectations at this level; free from errors in mechanics and syntax	Logical, coherent presentation demonstrating mastery; free from errors in mechanics and syntax	Logical structure to presentation; makes few errors in mechanics and syntax which do not prohibit meaning	Orderly presentation; minor errors in mechanics and syntax	Somewhat weak presentation; errors in mechanics and syntax may interfere with meaning	Confused presentation; errors in mechanics and syntax often interfere with meaning	Illogical presentation lacking cohesion; contains significant errors that interfere with meaning
Referencing	Advanced use of in- text citation and references	Mastery of in-text citation and referencing	Appropriate use of in-text citation and referencing	Adequate use of in- text citation and referencing	Limited use of in- text citation and referencing	Inadequate use of citation and referencing	Little or no evidence of appropriate referencing or use of sources

Instructor's Comments

Directions:

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Example:

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Range	80-100	70-79	60-69	50-59	40-49	35-39	0-34

Criteria	Score
Content	50
Application of Theory and Literature	40
Knowledge and Understanding	50
Presentation/Writing Skills	40
Referencing	40

Total Score 220/5 = **44**, **Basic**



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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business Management
Qualification No (RQF)	603/4730/2
Unit Name	Human Resources Management
Unit Reference	BM 304
No of Credits	10 Credits

Introduction

Prior to attempting this coursework assignment, Learners must familiarise themselves with the following policies:

- Centre Specification
 - Can be found at https://qualifi.net/qualifi-level-3-integrated-diploma-in-business-and-management/
- Qualifi Quality Assurance Standards
- Qualifi Quality Policy Statement

Plagiarism and Collusion

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Referencing

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Qualifi recommends using Harvard Style of Referencing throughout your work.

Appendices

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Word Count Policy

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Submission of Assignments

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This should go to the tutor and Centre Manager/Programme Director, plus one hard copy posted to the Centre Manager (if required)

Marking and grades

Qualifi uses a standard marking rubric for all assignments, and you can find the details at the end of this document.

Unless stated elsewhere, Learners must answer all questions in this document.

Assignment Question

Scenario

In an organisation, employees are the ones who are responsible for carrying out work activities involved in operational process. It is the key job of managers and HR professionals to organise the employees in order to bring effectiveness in their performances. This can be done only if the employees are viewed as invaluable assets and not just machines. Considering employees as organisational assets is an integral part of modern HRM and human capital management.

In the absence of good human resources, an organisation cannot build a good team of working professionals. HRM's prime functions comprise of recruiting, training, performance appraisals, employee motivation, cultivating workplace communication, workplace safety etc. HRM advices the management how employees can be managed strategically as business resources.

For an organisation of your choice, explore how the working environment and its nature of Human Resource Management are taken into consideration when persons are seeking or engaged in employment. You are required to assume the role of the Human Resources Manager and write a report to the Human Resources Director of the organisation. The report should include a total word limit of 1000 in total.

Your report should cover the following learning outcomes and assessment criteria:-

Task 1 – 400 words

1.1: Discuss the internal and external factors to consider when planning human resources requirements.

1.2: Describe the use of a skills audit by an employer and explain the benefits of its use.

Assessment Criteria

- **1.1:** Describe how an organisation considers the internal and external factors when planning requirement of human resources.
- **1.2:** Describe how an organisation identifies skills for employee to carry out a job function.

Task 2 – 200 words

2.1: Assess the link between motivational theories and reward systems at your chosen organisation.

Assessment Criteria

2.1: Identify different ways how an organisation can motivate employees.

Task 3 – 200 words

3.1: Discuss how the company of your choice can improve employee performance through the use of measurement and management techniques.

Assessment Criteria

3.1: Describe how an organisation can manage and measure employee performance.

Task 4 – 200 words

4.1: Explain how different techniques are used to improve employee cooperation and productivity within an organisation.

Assessment Criteria

4.1: Describe how organisations gain cooperation from their employees.

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Criteria	80+	70	60	50	40	30	0
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Criteria	Score
Content	50
Application of Theory and Literature	40
Knowledge and Understanding	50
Presentation/Writing Skills	40
Referencing	40

Total Score 220/5 = **44**, **Basic**



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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business and Management
Qualification No (RQF)	603/4730/2
Unit Name	Business Communication
Unit Reference	BM305
No of Credits	10 Credits

Introduction

Prior to attempting this coursework assignment, learners must familiarise themselves with the following policies:

- Centre Specification
 - Can be found at https://qualifi.net/qualifi-level-3-integrated-diploma-in-business-and-management/
- Qualifi Quality Assurance Standards
- Qualifi Quality Policy Statement

Plagiarism and Collusion

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Submission of Assignments

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Marking and grades

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Unless stated elsewhere, Learners must answer all questions in this document.

Assignment Question

Scenario

Suppose you are a business consultant/management trainer who provides external consultancy services and professional trainings for business organisations. Owner of a local business needs your help for his business initiatives.

You need to assume that you are the consultant to answer the assignment questions under assessment tasks.

Assessment tasks are learning outcomes of the unit associated with Assessment Criteria. Assessment criteria are descriptions of requirements you are expected to meet to demonstrate that a learning Outcome has been achieved. Therefore, you are required to generate sufficient evidence on assessment criteria to meet learning outcomes of the unit within the rules, regulations and standards to achieve credits of the unit.

Task 1 – 250 words

Understand different types of business information

The owner of a local business has contacted you to ask for help training their staff with regards to business communication. You have been asked to produce a fact sheet explaining different types of business information, where the information is obtained, what is its purpose and how it can be communicated.

Assessment Criteria

1.1: Describe how organisations use different types of business information to fulfill their purpose

Task 2 – 250 words

Know how to present business information effectively

A local business has developed an exciting new product range with the expectation that it will double the turnover, require substantial investment an impact on staff through job changes, possible promotions and hiring of new staff. The owner needs your help to present the situation, using three different methods, to investors and current staff who are nervous about the changes that are going to happen.

Assessment Criteria

2.1: Describe different types of cooperate communication

Task 3 – 250 words

Understand the limitations in relation to the use of business information in an organisation

The business owner is concerned about the legal, ethical and operational issues relating to the use of business information and would like you to provide an overview of the issues and constraints involved.

Assessment Criteria

3.1: Describe legal and ethical issues in relation to the use of business information in an organisation.

Task 4 – 250 words

Know how to communicate business information using appropriate methods.

The owner of a local business asks to train their staff with how to communicate business information using appropriate methods. Based on the different types of business information you explained in the task 1, suggest the types of audience where it would be utilized, the method of communication used, and whether it is electronic or non-electronic.

Assessment Criteria

4.1: Describe how organisations use electronic and non-electronic methods to communicate business information internally and externally

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Criteria	80+	70	60	50	40	30	0
Content (alignment with assessment criteria)	Extensive evaluation and synthesis of ideas; includes substantial original thinking	Comprehensive critical evaluation and synthesis of ideas; includes coherent original thinking	Adequate evaluation and synthesis of key ideas beyond basic descriptions; includes original thinking	Describes main ideas with evidence of evaluation; includes some original thinking	Describes some of the main ideas but omits some concepts; limited evidence of evaluation; confused original thinking	Largely incomplete description of main issues; misses key concepts; no original thinking	Inadequate information or containing information not relevant to the topic
Application of Theory and Literature	In-depth, detailed and relevant application of theory; expertly integrates literature to support ideas and concept	Clear and relevant application of theory; fully integrates literature to support ideas and concepts	Appropriate application of theory; integrates literature to support ideas and concepts	Adequate application of theory; uses literature to support ideas and concepts	Limited application of theory; refers to literature but may not use it consistently	Confused application of theory; does not use literature for support	Little or no evidence of application of theory and relevant literature
Knowledge and Understanding	Extensive depth of understanding and exploration beyond key principles and concepts	Comprehensive knowledge and depth of understanding key principles and concepts	Sound understanding of principles and concepts	Basic Knowledge and understanding of key concepts and principles	Limited and superficial knowledge and understanding of key concepts and principles	Confused or inadequate knowledge and understanding of key concepts and principles	Little or no evidence of knowledge or understanding of key concepts and principles
Presentation and Writing Skills	Logical, coherent and polished presentation exceeding expectations at this level; free from errors in mechanics and syntax	Logical, coherent presentation demonstrating mastery; free from errors in mechanics and syntax	Logical structure to presentation; makes few errors in mechanics and syntax which do not prohibit meaning	Orderly presentation; minor errors in mechanics and syntax	Somewhat weak presentation; errors in mechanics and syntax may interfere with meaning	Confused presentation; errors in mechanics and syntax often interfere with meaning	Illogical presentation lacking cohesion; contains significant errors that interfere with meaning
Referencing	Advanced use of in- text citation and references	Mastery of in-text citation and referencing	Appropriate use of in-text citation and referencing	Adequate use of in- text citation and referencing	Limited use of in- text citation and referencing	Inadequate use of citation and referencing	Little or no evidence of appropriate referencing or use of sources

Instructor's Comments

Directions:

- **1.** For each of the criteria listed in the first column, circle one box in the corresponding column to the right which best reflects the student's work on this particular assessment activity (e.g., project, presentation, essay).
- 2. Provide specific feedback to a student about each of the criteria scores he/she earned by writing comments and suggestions for improvement in the last row titled "Instructor's comments."
- **3.** To arrive at a mark, total the boxes and divide by 5 to arrive at final mark.

Example:

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Range	80-100	70-79	60-69	50-59	40-49	35-39	0-34

Score
50
40
50
40
40

Total Score 220/5 = **44**, **Basic**



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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business and Management
Qualification No (RQF)	603/4730/2
Unit Name	Understanding Health and Safety in the Business Workplace
Unit Reference	BM306
No of Credits	10 Credits

Introduction

Prior to attempting this coursework assignment, learners must familiarise themselves with the following policies:

- Centre Specification
 - Can be found at https://qualifi.net/qualifi-level-3-integrated-diploma-in-business-and-management/
- Qualifi Quality Assurance Standards
- Qualifi Quality Policy Statement

Plagiarism and Collusion

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Referencing

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Appendices

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Submission of Assignments

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Marking and grades

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Assignment Question

You need to select/assume the below given contexts to write the assignment based on assessment tasks.

Assessment tasks are learning outcomes of the unit associated with Assessment Criteria. Assessment criteria are descriptions of requirements you are expected to meet to demonstrate that a learning Outcome has been achieved. Therefore, you are required to generate sufficient evidence on assessment criteria to meet learning outcomes of the unit within the rules, regulations and standards to achieve credits of the unit.

Task 1 – 1000 words

Understand health and safety legislation and regulations affect a business working environment and requirements for healthy, safe productive working conditions

You need to identify a specific working environment of your choice, for example a building site, an office, a shop, etc and research the specific requirements that these environments may have.

1.1: Prepare a report that should contain an explanation of the legislation that is relevant in ensuring the health, safety and security of the employees

2.1: Describe the requirements that their business should put in place in terms of the physical environment and equipment.

Assessment Criteria

1.1: Describe the legal requirements and regulations for ensuring the health, safety and security of those employed in business.2.1: Describe the requirements for a healthy and safe workplace, as applied to the physical environment and equipment used in a selected business.

Task 2 – Power point presentation with maximum of 12 slides

Understand the role and responsibilities of key personnel and assess and manage risk in work environments

Suppose a new business is setting up in your area and would like you to advise them on employer/employee responsibilities and the implementation of risk assessments. You need to prepare a presentation, to be given to the owner while discussing the below areas.

2.1: Explain the roles and responsibilities for health and safety in the business.

2.2: Describe the plan of a risk assessment for the business. Within the plan, you should consider the format, content and how often the risk assessment should be completed.

Assessment Criteria

3.1: Describe the roles and responsibilities for health and safety of key personnel in selected workplace.

4.1: Plan a risk assessment for a selected administrative work environment.

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Criteria	80+	70	60	50	40	30	0
Content (alignment with assessment criteria)	Extensive evaluation and synthesis of ideas; includes substantial original thinking	Comprehensive critical evaluation and synthesis of ideas; includes coherent original thinking	Adequate evaluation and synthesis of key ideas beyond basic descriptions; includes original thinking	Describes main ideas with evidence of evaluation; includes some original thinking	Describes some of the main ideas but omits some concepts; limited evidence of evaluation; confused original	Largely incomplete description of main issues; misses key concepts; no original thinking	Inadequate information or containing information not relevant to the topi
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Criteria	Score
Content	50
Application of Theory and Literature	40
Knowledge and Understanding	50
Presentation/Writing Skills	40
Referencing	40

Total Score 220/5 = **44**, **Basic**



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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business and Management
Qualification No (RQF)	603/4730/2
Unit Name	Managing Business Operations
Unit Reference	IM301
No of Credits	10 Credits

Introduction

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This should go to the tutor and Centre Manager/Programme Director, plus one hard copy posted to the Centre Manager (if required)

Marking and grades

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Assignment Question

You are required to select a medium/large scale business organisation which you are already familiar with or have an interest in, for example through part-time employment, work experience or as customers. Special consideration should be given in selecting an organisation, which shows operational control, provision of best practice and sound policy to facilitate organisational excellence.

You need to use the chosen organisational context to write the assignment based on assessment tasks. Assessment tasks are learning outcomes of the unit associated with Assessment Criteria. Assessment criteria are descriptions of requirements you are expected to meet to demonstrate that a learning outcome has been achieved. Therefore, you are required to generate sufficient evidence on assessment criteria to meet learning outcomes of the unit within the rules, regulations and standards to achieve credits of the unit.

Task 1 – 350 words

Understand functions and structures of businesses

- **1.1:** Identify the key functions of businesses and how these functions lead to business success.
- **1.2:** Briefly describe the selected organisational structure and how it impact on business operation.

- **1.1:** Identify the key functions of businesses and how these lead to business success
- **1.2:** Compare common organisational structures and how they impact on business operation

Task 2 – 300 words

Understand the importance of operational control

Briefly explain why an organisation needs effective operational control and describe the systems the identified organisation use to achieve operational control.

- 2.1: Explain why an organisation needs effective operational control
- **2.2:** Describe the systems organisations use to achieve operational control

Task 3 – 350 words

Understand how organisations work towards best practice

3.1: Briefly explain the concept of 'Quality'

3.2: Describe two tools and techniques that are used by the selected organisation to ensure the quality of their products and/or services

- **3.1:** Explain the terms excellence and quality and the impact of these concepts on organisations
- **3.2:** Describe tools and techniques that are used by organisations to ensure the quality of their products and services

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Criteria	80+	70	60	50	40	30	0
Content (alignment with assessment criteria)	Extensive evaluation and synthesis of ideas; includes substantial original thinking	Comprehensive critical evaluation and synthesis of ideas; includes coherent original thinking	Adequate evaluation and synthesis of key ideas beyond basic descriptions; includes original thinking	Describes main ideas with evidence of evaluation; includes some original thinking	Describes some of the main ideas but omits some concepts; limited evidence of evaluation; confused original thinking	Largely incomplete description of main issues; misses key concepts; no original thinking	Inadequate information or containing information not relevant to the topic
Application of Theory and Literature	In-depth, detailed and relevant application of theory; expertly integrates literature to support ideas and concept	Clear and relevant application of theory; fully integrates literature to support ideas and concepts	Appropriate application of theory; integrates literature to support ideas and concepts	Adequate application of theory; uses literature to support ideas and concepts	Limited application of theory; refers to literature but may not use it consistently	Confused application of theory; does not use literature for support	Little or no evidence of application of theory and relevant literature
Knowledge and Understanding	Extensive depth of understanding and exploration beyond key principles and concepts	Comprehensive knowledge and depth of understanding key principles and concepts	Sound understanding of principles and concepts	Basic Knowledge and understanding of key concepts and principles	Limited and superficial knowledge and understanding of key concepts and principles	Confused or inadequate knowledge and understanding of key concepts and principles	Little or no evidence of knowledge or understanding of key concepts and principles
Presentation and Writing Skills	Logical, coherent and polished presentation exceeding expectations at this level; free from errors in mechanics and syntax	Logical, coherent presentation demonstrating mastery; free from errors in mechanics and syntax	Logical structure to presentation; makes few errors in mechanics and syntax which do not prohibit meaning	Orderly presentation; minor errors in mechanics and syntax	Somewhat weak presentation; errors in mechanics and syntax may interfere with meaning	Confused presentation; errors in mechanics and syntax often interfere with meaning	Illogical presentation lacking cohesion; contains significant errors that interfere with meaning
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Instructor's Comments

Directions:

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Example:

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Criteria	Score
Content	50
Application of Theory and Literature	40
Knowledge and Understanding	50
Presentation/Writing Skills	40
Referencing	40

Total Score 220/5 = **44**, **Basic**



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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 integrated Diploma in Business and Management
Qualification No (RQF)	603/4730/2
Unit Name	An Introduction to Finance
Unit Reference	IM302
No of Credits	10 Credits

Introduction

Prior to attempting this coursework assignment, Learners must familiarise themselves with the following policies:

- Centre Specification
 - Can be found at https://qualifi.net/qualifi-level-3-integrated-diploma-in-business-and-management/
- Qualifi Quality Assurance Standards
- Qualifi Quality Policy Statement

Plagiarism and Collusion

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Qualifi recommends using Harvard Style of Referencing throughout your work.

Appendices

You may include appendices to support your work, however appendices must only contain additional supporting information, and must be clearly referenced in your assignment.

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Word Count Policy

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Submission of Assignments

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Marking and grades

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Assignment Questions

Task 1 – 200 words

1. ABC is a start-up company engaged in retail business. This is the third month of their operations. Currently, they sell consumer goods through their main outlet and expect to expand it through other various distribution channels in the future. Alex, the owner of ABC is trying to implement a systematic method of recording financial data and source documents. Because, currently his trainee staff members only record cash expenses and receipts in a very basic level. Owner of ABC has approached you to get an advice on usefulness in systematic financial recording.

You as a consultant, write a report to the owner of ABC, covering below mentioned areas;

- 1.1 Explain the purpose of systematic financial recording.
- 1.2 Explain the importance / advantages of systematic financial recording to a company like ABC.
- 1.3 Briefly explain various financial recording techniques that ABC can follow.

- 1.1 Explain/ understand systematic financial recording.
- 1.2 Importance of financial recording.
- 1.3 Understanding financial recording techniques.

Task 2 – 200 words

- 2. ABC is now in the third year of their operations. Alex has realized that merely recording financial data does not allow him to make management related decisions. Alex has decided to reach you (consultant) to find out explanations to below mentioned areas. Provide your answers to the below mentioned questions.
 - 2.1 Explain what Management Accounting is and how it helps organisations in decision making.
 - 2.2 Explain components and content of a Master Budget.
 - 2.3 Explain what is a cash flow statement and benefits of maintaining cash flow forecasts.

- 2.1 Explain the difference between Management Accounting and Financial Accounting.
- 2.2 Understanding the budgets and budgetary control.
- 2.2 Understanding cash flow statements and uses.

Task 3 – 200 words (Word count is not considered for 3.3)

- 3. As the business grows, Alex has realized the importance of understanding and interpreting information in financial statements. As the business has been growing substantially, now he has few other investors who involve in supporting the company financially. Thus, it is important for Alex to periodically provide updates to all the stakeholders of the company. When reviewing his recently prepared Management Accounts, Alex has realized that even in situations where there is a profit, bank balance could be negative in the statement. Considering you are the Accountant of ABC, answer below mentioned questions.
 - 3.1 Explain the reasons for the difference between Retained earnings/ profits and the cash/bank balance of an organisation.
 - 3.2 Briefly explain who are the stakeholders of an organisation and the use of financial statements to them.
 - 3.3 You are provided with below mentioned data extracted from ABC's financial statements. Referring to the data provided, using the format of a cash flow statement, find out what is the net cash flow from Operating Activities.

	Prior Year	Current Year
	(\$)	(\$)
Net Income		950,000
Depreciation		250,000
Dividends Paid		550,000
Accounts Receivable	2,500,000	3,000,000
Inventory	4,500,000	3,000,000
Accounts Payable	450,000	600,000
Long term Debt	2,300,000	3,000,000
Retained Earnings	7,150,000	7,350,000

- 3.1 Understanding components of Financial Statements and their purpose.
- 3.2 Understanding users of financial statements and benefits to them.
- 3.3 Analysing / Preparing Financial statements.

Task 4 – 400 words

4 ABC is now in its 8th year of operations. Company has gone through significant expansion procedure during the last year due to identified growth opportunities. ABC now has created a good brand image and they have an increasing client base due to the excellent customer service they maintain. ABC operates in multiple outlets and Alex has plans to extend its retail operations to overseas countries. He prefers to start with a direct investment in the Asian region. However, he needs to understand the actual performance of the organisation in terms of profitability, liquidity and investment. Alex has requested you (Accountant of ABC), to submit a report covering below mentioned areas. (Note: You are also provided with the below mentioned ratios of ABC to support your report)

Details	Current Year	Last Year	
	(Year - X)	(Year - Y)	
Gross Margin (%)	24.3	24.3	
Operating Margin (%)	5.60	5.70	
Return on Assets (%)	8.01	8.10	
Current Ratio	0.97	0.88	
Quick Ratio	0.24	0.20	
Inventory Turnover	8.11	8.08	
Debt/Equity	0.54	0.58	
Return on Investment (%)	16.9	17	
Return on Equity (%)	20.76	21	
Earnings Per Share	5.05	5.07	

- 4.1 Referring to the ratios provided in the table, analyse, compare ratios for the two years and interpret the status of profitability, liquidity and investments of ABC.
- 4.2 Explain why an organisation shouldn't purely depend on ratio analysis; in other words, limitations in ratio analysis.
- 4.3 Briefly explain advantages in benchmarking for an organisation like ABC.

- 4.1 Performing, analysing and interpreting ratios.
- 4.2 Limitations in ratio analysis.
- 4.3 Explain benchmarking.

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Criteria	80+	70	60	50	40	30	0
Content (alignment with assessment criteria)	Extensive evaluation and synthesis of ideas; includes substantial original thinking	Comprehensive critical evaluation and synthesis of ideas; includes coherent original thinking	Adequate evaluation and synthesis of key ideas beyond basic descriptions; includes original thinking	Describes main ideas with evidence of evaluation; includes some original thinking	Describes some of the main ideas but omits some concepts; limited evidence of evaluation; confused original thinking	Largely incomplete description of main issues; misses key concepts; no original thinking	Inadequate information or containing information not relevant to the topic
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Criteria	Score
Content	50
Application of Theory and Literature	40
Knowledge and Understanding	50
Presentation/Writing Skills	40
Referencing	40
Total Score	220/5 = 44, Basic



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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business Management
Qualification No (RQF)	603/4730/2
Unit Name	An Introduction to Leadership Skills.
Unit Reference	IM 304
No of Credits	10 Credits

Introduction

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Marking and grades

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Assignment Question

Scenario

You are the Human Resource Manager for an organisation of your choice. Nevertheless, it is highly recommend to use your own place of work, if possible.

You have been asked by the CEO to investigate the impact of leaders and managers on the operations of your ever-growing company. Henceforth, you are required to produce a report for the senior leadership team that includes the following tasks:-

Task 1 – 300 words

1.1: Discuss the main roles and functions of a leader in application to different organisational situations.

1.2: Critically evaluate the key management and leadership theories.

1.3: Analyse the concept of situational leadership quoting examples from the organisation of your choice.

- **1.1:** Discuss the key roles and functions of leaders.
- **1.2:** Evaluate key leadership theories.
- **1.3:** Analyse the concept of situational leadership

Task 2 – 400 words

2.1: Describe the key attributes and personal qualities common to effective leaders.

2.2/2.3: Critically evaluate the strengths and weaknesses of different approaches to leadership (i.e. leadership styles and behavior) in an organisational settings.

- **2.1:** Describe the attributes and personal qualities common to effective leaders.
- **2.2:** Identify different leadership behaviours.
- **2.3:** Evaluate the effectiveness of style of famous leaders.

Task 3 – 300 words

3.1: Describe the importance of change management using a range of supporting evidences from academic sources.

3.2: Identify and explain the fundamental stages of change management.

3.3: Explain why it is necessary to address the human element during a process of change within an organisation and in doing so, describe the need of change management activities.

- **3.1:** Describe the importance of change management
- 3.2: Analyse the stages of change management
- **3.3:** Explain the need for focus on people and task elements of change initiatives

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Criteria	80+	70	60	50	40	30	0
Content (alignment with assessment criteria)	Extensive evaluation and synthesis of ideas; includes substantial original thinking	Comprehensive critical evaluation and synthesis of ideas; includes coherent original thinking	Adequate evaluation and synthesis of key ideas beyond basic descriptions; includes original thinking	Describes main ideas with evidence of evaluation; includes some original thinking	Describes some of the main ideas but omits some concepts; limited evidence of evaluation; confused original thinking	Largely incomplete description of main issues; misses key concepts; no original thinking	Inadequate information or containing information not relevant to the topic
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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business Management
Qualification No (RQF)	603/4730/2
Unit Name	Organisational Culture
Unit Reference	IM 305
No of Credits	10 Credits

Introduction

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Assignment Question

Scenario

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Task 1 – 300 words

Assess the theoretical aspects of 'Oragnisational Culture' using a range of theoretical and contextual evidences.

1.1: Identify and discuss the leading theories of organisational culture.

1.2: Assess the four types of organisational cultures.

1.3: Examine the importance of strong organisational culture within a firm of your choice.

Assessment Criteria

1.1: Analyse different theories of organisational culture

1.2: Assess different types of organisational cultures.

1.3: Examine how culture is manifested within an organisation.

Task 2 – 300 words

Evaluate the influence of culture on business performance.

2.1: Using a case example, briefly discuss the prevailing cultural values of a specific scenario within an organisation.

2.2: Using your case example, evaluate the influence of cultural values on leadership styles and business structures in an organisation.

2.3: Briefly discuss the influence of cultural values on productivity in an organisation with reference to the same example used in the previous questions.

Assessment Criteria

2.1: Identify the cultural values in operation in an organisation.

2.2: Evaluate the influence of cultural values on leadership styles and business structures in an organisation.

2.3: Evaluate the influence of cultural values on productivity in an organisation.

Task 3 – 400 words

Analyse the impact of organisational culture on performance.

3.1: Explain the effect of organisational culture on business. Your answer must provide examples from at least two different organisations.

3.2: Explain how the management style would vary in different types of organisational cultures. Your answer must be presented in a table format.

3.3: Critically evaluate which type of organisational culture you would prefer to work in. Your answer must be justified appropriately.

3.4: Describe the benefits of managing ethical behaviour in the workplace.

- **3.1:** Explain the effect of organisational culture on business, providing examples from different organisations.
- **3.2:** Explain how the management style would vary in a power, role, and task and person culture.
- **3.3:** Assess which type of organisational culture you would prefer to work in.
- **3.4:** Describe the benefits to organisations of behaving ethically.

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Criteria	80+	70	60	50	40	30	0
Content (alignment with assessment criteria)	Extensive evaluation and synthesis of ideas; includes substantial original thinking	Comprehensive critical evaluation and synthesis of ideas; includes coherent original thinking	Adequate evaluation and synthesis of key ideas beyond basic descriptions; includes original thinking	Describes main ideas with evidence of evaluation; includes some original thinking	Describes some of the main ideas but omits some concepts; limited evidence of evaluation; confused original thinking	Largely incomplete description of main issues; misses key concepts; no original thinking	Inadequate information or containing information not relevant to the topic
Application of Theory and Literature	In-depth, detailed and relevant application of theory; expertly integrates literature to support ideas and concept	Clear and relevant application of theory; fully integrates literature to support ideas and concepts	Appropriate application of theory; integrates literature to support ideas and concepts	Adequate application of theory; uses literature to support ideas and concepts	Limited application of theory; refers to literature but may not use it consistently	Confused application of theory; does not use literature for support	Little or no evidence of application of theory and relevant literature
Knowledge and Understanding	Extensive depth of understanding and exploration beyond key principles and concepts	Comprehensive knowledge and depth of understanding key principles and concepts	Sound understanding of principles and concepts	Basic Knowledge and understanding of key concepts and principles	Limited and superficial knowledge and understanding of key concepts and principles	Confused or inadequate knowledge and understanding of key concepts and principles	Little or no evidence of knowledge or understanding of key concepts and principles
Presentation and Writing Skills	Logical, coherent and polished presentation exceeding expectations at this level; free from errors in mechanics and syntax	Logical, coherent presentation demonstrating mastery; free from errors in mechanics and syntax	Logical structure to presentation; makes few errors in mechanics and syntax which do not prohibit meaning	Orderly presentation; minor errors in mechanics and syntax	Somewhat weak presentation; errors in mechanics and syntax may interfere with meaning	Confused presentation; errors in mechanics and syntax often interfere with meaning	Illogical presentation lacking cohesion; contains significant errors that interfere with meaning
Referencing	Advanced use of in- text citation and references	Mastery of in-text citation and referencing	Appropriate use of in-text citation and referencing	Adequate use of in- text citation and referencing	Limited use of in- text citation and referencing	Inadequate use of citation and referencing	Little or no evidence of appropriate referencing or use of sources

Instructor's Comments

Directions:

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- 2. Provide specific feedback to a student about each of the criteria scores he/she earned by writing comments and suggestions for improvement in the last row titled "Instructor's comments."
- **3.** To arrive at a mark, total the boxes and divide by 5 to arrive at final mark.

Example:

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
Range	80-100	70-79	60-69	50-59	40-49	35-39	0-34

Criteria	Score
Content	50
Application of Theory and Literature	40
Knowledge and Understanding	50
Presentation/Writing Skills	40
Referencing	40

Total Score 220/5 = **44**, **Basic**



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QUALIFI ASSESSMENT DOCUMENT

Qualification	Qualifi Level 3 Integrated Diploma in Business Management
Qualification No (RQF)	603/4730/2
Unit Name	Workplace Welfare
Unit Reference	IM 306
No of Credits	10 Credits

Introduction

Prior to attempting this coursework assignment, learners must familiarise themselves with the following policies:

- Centre Specification
 - Can be found at https://qualifi.net/qualifi-level-3-integrated-diploma-in-business-and-management/
- Qualifi Quality Assurance Standards
- Qualifi Quality Policy Statement

Plagiarism and Collusion

In submitting the assignment Learner's must complete a statement of authenticity confirming that the work submitted for all tasks is their own. The statement should also include the word count.

Your accredited study centre will direct you to the appropriate software that checks the level of similarity. Qualifi recommends the use of https://www.turnitin.com as a part of the assessment.

Plagiarism and collusion are treated very seriously. Plagiarism involves presenting work, excerpts, ideas or passages of another author without appropriate referencing and attribution.

Collusion occurs when two or more learners submit work which is so alike in ideas, content, wording and/or structure that the similarity goes beyond what might have been mere coincidence.

Please familiarise yourself on Qualifi's Malpractice and Maladministration policy, where you can find further information.

Referencing

A professional approach to work is expected from all learners. Learners must therefore identify and acknowledge ALL sources/methodologies/applications used.

The learner must use an appropriate referencing system to achieve this. Marks are not awarded for the use of English; however, the learner must express ideas clearly and ensure that appropriate terminology is used to convey accuracy in meaning.

Qualifi recommends using Harvard Style of Referencing throughout your work.

Appendices

You may include appendices to support your work, however appendices must only contain additional supporting information, and must be clearly referenced in your assignment.

You may also include tables, graphs, diagrams, Gantt chart and flowcharts that support the main report should be incorporated into the back of the assignment report that is submitted.

Any published secondary information such as annual reports and company literature, should be referenced in the main text of the assignment, in accordance of Harvard Style Referencing, and referenced at the end of the assignment.

Confidentiality

Where a Learner is using organisational information that deals with sensitive material or issues, they must seek the advice and permission from that organisation about its inclusion.

Where confidentiality is an issue, Learners are advised to anonymise their assignment report so that it cannot be attributed to that particular organisation.

Word Count Policy

Learners must comply with the required word count, within a margin of +10%. These rules exclude the index, headings, tables, images, footnotes, appendices and information contained within references and bibliographies.

When an assessment task requires learners to produce presentation slides with supporting notes, the word count applies to the supporting notes only.

Submission of Assignments

All work to be submitted on the due date as per Centre's advice.

All work must be submitted in a single electronic document (.doc file), or via Turnitin, where applicable.

This should go to the tutor and Centre Manager/Programme Director, plus one hard copy posted to the Centre Manager (if required)

Marking and grades

Qualifi uses a standard marking rubric for all assignments, and you can find the details at the end of this document.

Unless stated elsewhere, Learners must answer all questions in this document.

Assignment Question

Scenario

You are required to use your own employment context or an organisation of your choice to write this assignment based on each assessment task. Assessment tasks are learning outcomes of the unit associated with Assessment Criteria. Assessment criteria are descriptions of requirements a learner is expected to meet to demonstrate that a learning Outcome has been achieved. Therefore, you are required to generate sufficient evidence on assessment criteria to meet learning outcomes of the unit within the rules, regulations and standards to achieve credits of the unit.

Task 1 – 250 words

1.1: Explain the term workplace welfare using a range of theoretical and contextual sources.

1.2: Discuss the relevant costs and benefits associated with workplace welfare.

Assessment Criteria

1.1: Explain the term workplace welfare.

1.2: Identify the costs and benefits of workplace welfare.

Task 2 – 250 words

2.1: Critically discuss the health and safety responsibilities of employers and employees respectively.

2.2: Explain each step of the 'Health and Safety Management' procedure.

- **2.1:** Describe employers' and employees' health & safety responsibilities.
- **2.2:** Explain each step of the 5-Step Health & Safety Management Procedure.

Task 3 – 250 words

3.1: Discuss the importance of safety culture.

3.2: Explain a 'staff training needs' analysis using examples from the business context.

Assessment Criteria

3.1: Identify a safety culture.

3.2: Describe a staff training needs analysis.

Task 4 – 250 words

4.1: Explain how organisations can reduce the occurrence of work-related stress.

4.2: In doing so, discuss the advantages of minimizing work-related stress for the organisation and its employees respectively.

- **4.1:** Explain how organisations can reduce the occurrence of work-related stress.
- **4.2:** Describe benefits for the organisation and its employees.

	Distinguished	Excellent	Good	Proficient	Basic	Marginal	Unacceptable
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